

Robb W. Rusk

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Skills:

- 10+ years experience in laboratory sample preparation, processing, and testing
 - Expertise in preparatory processing of samples in compliance with SOPs and quality systems
 - Care and maintenance of equipment associated with laboratory testing
 - Strong ability to meet or exceed sample turnaround time goals in fast-paced environments
 - Vast knowledge of computer software and hardware
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Work Experience:

Bayer Genotyping Lab – Ankeny, IA

Lab Technician, April 2026 – Present

- Experience in Offloading and Seed Export areas.
- Strong skills in Chipping area.
- Complete laboratory testing on all incoming samples in an accurate, efficient, and timely manner; ensure sample turnaround time goals are met or exceeded.
- Responsible for preparatory processing of incoming samples, in compliance with all applicable standard operating procedures and quality systems.
- Care and maintenance of equipment associated with laboratory testing.

Rusk Landscape & Garden Services – San José del Cabo, BCS, Mexico

Owner & Landscape Specialist, December 2022 – Present

- Manage ongoing relationships with multiple high-end residential clients throughout Los Cabos region.
- Consult with clients to design custom edible and ornamental landscapes tailored to site conditions.

Perennial Gardens – Landscape and Plant Nursery – Ankeny, Iowa

Maintenance Group Member, June 2022 – November 2022

- Planned and designed landscapes: Created and presented landscape designs to clients. Selected plants and determined layout and placement of elements.
- Conducted site evaluations: Assessed soil, drainage, and other physical characteristics to determine best approach for landscape design.

La Buena Racha – Fruit Tree Orchard and Glamping – Agua Caliente, Baja California Sur MX

Lead Customer Service Representative, January 2020 – June 2022

- Answered customer inquiries and resolved complaints by identifying root causes and finding acceptable solutions.
- Exceeded customer service goals by excelling in metrics such as customer satisfaction, response times, and call/email volume.

ThunderTech – Computer and Technology Consultations – Los Cabos, Baja California Sur MX

Owner and Lead Consultant, January 2018 – January 2020

- Performed in-home service calls for computer and technology issues with strong customer relations skills.

Bayer / Monsanto Genotyping Lab – Ankeny, IA & Woodland, CA

Extraction Lab Technician, May 2011 – October 2017

- Complete laboratory testing on all incoming samples in an accurate, efficient, and timely manner; ensure sample turnaround time goals are met or exceeded.
- Responsible for preparatory processing of incoming samples, in compliance with all applicable standard operating procedures and quality systems.
- Sample preparation, processing detection sponges, plate reading.
- Care and maintenance of equipment associated with this testing including advanced liquid handling systems and specialized robotics.
- Mastery of complex process of DNA extraction on multiple crops. Responsible for leading a team of 6+ people.
- Frequent use of automation software, including LIMS programs and bar coding systems.
- Provided high quality samples quickly and efficiently in a fast-paced high-throughput genotyping environment.